

QUALITY POLICY

3C METAL MIDDLE EAST FZE

ISO 9001: 2015 AND API SPEC Q1 10TH EDITION 2023

QUALITY MANAGEMENT SYSTEM

The continuing policy of 3C Metal Middle East is to provide high quality engineering, procurement, fabrication and installation of high-pressure piping, industrial piping and structures to clients in the oil and gas industry. The purpose of our Quality Policy is to set out a structure that enables us to:

- Satisfy and exceed our customers' expectations in terms of price, delivery time and the quality of our products;
- Improve the productivity of the company; and
- Ensure the continuous growth of the company.

3C Metal Middle East's Quality Management system has a policy of promoting continual improvement. It establishes quality objectives for every facet of the organization that are in line with the framework laid down within the international standards ISO 9001 and API Q1. These objectives will address the risks and opportunities within the organisation as determined by top management:

- Improve the quality of the product, in terms of conformance to customer requirements and statutory / regulatory standards;
- Improve our pro-activity and meeting clients' expectations;
- Improve yard / workshop safety and housekeeping;
- Improve the efficiency of the production equipment;
- Continuous training of personnel;
- Continuous improvement of the Quality Management System;
- Take into account personnel suggestions;
- Improve the commercial efficiency of 3C Metal Middle East; and
- Improve the company's general effectiveness and efficiency by conducting internal and third-party audits.

3C Metal Middle East promises to reinforce our position with existing customers in oil and gas industry and utilize our service and capabilities to develop activities in new industrial sectors.

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